

SERVICE AREA

TASC provides demand response, curb-to-curb, advance reservation transportation service within the city of Bedford.

TASC is public transportation so anyone can ride! Riders must share the bus with others who are traveling at the same time and in the same direction.

SERVICE HOURS

Weekdays: 5:00 A.M. – 6:00 P.M.

Dispatch: 8:00 A.M – 4:00 P.M.

Dispatch closed 12:00 P.M. – 1:00 P.M.

HOLIDAYS

TASC is closed on all Federal holidays



TASC IS ACCESSIBLE

Individuals with mobility disabilities are welcome to use wheelchairs and manually powered mobility aids, i.e., walkers, crutches, canes, braces, or other similar devices designed for use by individuals with mobility disabilities.

REASONABLE ACCOMMODATIONS

Individuals needing a service accommodation or modification should notify TASC of the request when making a reservation. For more information regarding the reasonable modification policy or how to file a reasonable modification complaint, please contact TASC at (812) 275-1800. TASC will attempt to honor all reasonable accommodation requests.

TRANSPORTATION OF CHILDREN

An adult must accompany all children younger than 10-years old.

PORTABLE OXYGEN AND RESPIRATORS

TASC transports individuals traveling with portable oxygen tanks and respirators. For safety reasons, portable oxygen tanks must be able to be secured.

SERVICE ANIMALS

TASC welcomes service animals. Individuals riding with service animals must control the service animal. Riders are permitted to bring Non-Service animals on board, however they must be in a certified pet carrier.

FARE INFORMATION

There is currently NO CHARGE to use the TASC transportation service.

TITLE VI

City of Bedford TASC operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI or for more information on the civil rights program, or the procedures to file a complaint, contact (812) 275-1800, email title.vi.at@tasc@bedford.in.us or visit our administrative office at 1619 K Street, Bedford, IN 47421. For more information, visit www.bedford.in.us. Complaints may be filed directly with the FTA with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

TASC

***Transit Authority of Sone City
Public Transit***

Mission Statement:

***It is our mission to provide safe, reliable,
affordable, and efficient public transportation
in the City of Bedford***



Phone (812) 275-1633

Fax (812) 275-1657

**Indiana Relay Service Dial 711
For the Deaf, Hard of Hearing, or the
Speech Disabled**

Business Office

1619 K Street

Bedford, IN 47421

www.bedford.in.us

"Meeting Needs & Providing Choices"

***SERVICES FUNDED IN PART BY: The Federal
Transit Administration, and the Indiana Department
of Transportation & the City of Bedford***

TRIP RESERVATIONS

All trips are scheduled on a 24 HOUR CALL AHEAD first come, first served, and are scheduled on a time and space availability basis. Anyone not calling ahead 24 hours cannot be guaranteed a same day ride.

To register or to schedule trips call (812)275-1633 between 8:00am-12:00pm and 1:00pm- 4:00pm Monday - Friday. Dispatch is closed from 12:00pm to 1:00pm.

Trips cannot be scheduled by telling a driver.

Deaf, Hard of Hearing, or Speech Disabled persons can call the Indiana Relay Service at 711 for assistance in scheduling trips.

Please let us know if you have special needs such as traveling with a mobility aid, with an attendant, service-animal, portable oxygen tank or respirator, etc.

RIDER PICK UP

TASC HAS A 5 MINUTE PICK-UP WINDOW. THIS MEANS THAT THE BUS CAN ARRIVE TO PICK YOU UP ANYTIME FROM 5 MINUTES BEFORE TO 5 MINUTES AFTER YOUR SCHEDULED PICK-UP TIME

CANCELLATIONS AND NO SHOWS

You must be ready to go and be outside or waiting where you can see or hear the bus and be seen by the driver anytime during the pick-up window. Once the bus arrives it will only wait until your pick up time before moving on and reporting you as a No Show. Once the bus leaves your pick-up point it may not be able to come back.

If the bus arrives to pick you up and the driver cannot locate you or you have failed to cancel your trip at least 30-minutes prior to your scheduled pickup time you will be considered a No Show. No Shows waste time and money,

make other passengers late, and may cause service interruptions to others.

If you are reported as a No Show subsequent scheduled trips for that day are automatically cancelled until we hear from you to confirm your schedule.

SAFETY

Seatbelts are available and recommended while the vehicle is in motion. All wheelchairs must be secured. Passengers should remain seated until the vehicle has come to a complete stop. Car and booster seats are the responsibility of the parent or guardian.

RIDER COURTESY

Our service is shared ride. We expect you to be respectful and courteous to others. Please do not eat, drink, chew tobacco, play loud music, engage in loud conversation, curse, touch or disturb others on the bus.

PROHIBITED ACTIVITIES

No smoking is permitted on the vehicle.
No Food or Drinks permitted on vehicle.
No open containers of alcohol are permitted on vehicle.

Illegal acts, threats or acts of physical violence will not be tolerated. TASC will contact law enforcement for assistance in threatening situations.

Any rider who poses a "direct threat" to the health or safety of others will be denied service.

ASSISTANCE

Our service is provided from the curb at your pick-up point to the curb at your destination.

The driver may assist you to and from the curb when boarding or leaving the bus, but is not permitted to enter a residence or building.

An escort or personal care attendant may accompany you at no charge.

The driver is trained in passenger assistance and will secure all wheelchairs and help secure packages and assist with seatbelts if needed.

Riders are requested to limit carry-on bags to 4 bags. Bags must be small enough not to obstruct other riders and stored out of the aisles. It is the responsibility of the rider or his/her attendant to load and unload bags. Drivers will assist if necessary.

Inclement Weather

For possible delays or closure please listen to AM radio WBIW 1340 or check www.bedford.in.us. Due to poor road conditions, remoteness, or other conditions, service may not be available in all areas.

Like us on Facebook:

TASC Bus-City of Bedford

THIS BROCHURES IS AVAILABLE IN ALTERNATIVE FORMS UPON REQUEST
Interpreter Services Are Available

NOT RESPONSIBLE FOR ITEMS LEFT ON THE BUS!

This brochure last updated 10-15-2024